

VoIP: The Game Changing Technology

FOR E-COMMERCE BUSINESS

01

Elevate Customer Service Quality

Work with impatient customers efficiently using VoIP features of voicemail, SMS, chats, call forwarding, video calls, and CRM.



02

24*7 Availability

In an e-commerce business, customers can purchase products round the clock. Is your business available to answer their queries 24/7? VoIP is here to route calls to remote offices, where customer care executives can receive /answer them.



03

Auto-Upsell Your Products

VoIP helps you record an on-brand message easily and deliver it to customers during their waiting period, thereby turning a boring process into a pleasing one.



04

Cut Overhead Costs

One of the surest benefits of VoIP is that it cuts the cost of phone service. VoIP works via the internet, so calls are transmitted over the broadband network, which equals big savings on overhead costs.



Learn more at:

WWW.CEBODTELECOM.COM